New Vision Display

Associate Field Application Engineer – Mandarin Chinese Speaker

Job Title:	Associate FAE US	**Location:**	Elgin, IL
Job Family Group:	Sales Engineering Support	**Job Family:**	Sales

General Purpose:

Must speak Mandarin Chinese (fluent or better). Supports Sales activities for display and touch products. Be a technical interface between the customer and the factory during the complete life of the project.

Principal Accountabilities:

Provide support to Sales team

- Plan and coordinate customer visits and build NVD customer relationship periodically
- Analyze existing TP and display solutions of a customer for the purpose of finding competitive alternatives
- Support communication between BDM and factory
- Advise the customer about different technical TP and display solutions including their integration into the final product
- Maintain contact with customer engineers and provide support
- Ensure smooth communication between the China based factory project management, QA and engineering teams
- Provide support to QA in terms of explaining failure analysis to the customer
- Review the product specification and FA and CAR reports and other documentation before sending it to the customer and ensure correctness in terms of content and language

Qualifications:

- Degree in physics or engineering preferred
- 1-2 years engineering experience is desirable but not required
- Fluency in Mandarin and English
- Excellent communication skills both oral and written
- Ability to travel, including internationally on short notice
- Reliable transportation to/from office in Elgin, IL
- Availability and flexibility to work with China team during their working hours
  Region/ Country Specific Detail: US Customer Support. Elgin, IL based position.

Interested applicants should send resume and cover letter to ShahnaKothapally@newvisiondisplay.com.

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